

### PROGRAM BENEFITS (ALL SERVICES)

- ✓ **Priority Service.** As a Service Partner™, you are our priority! You can jump to the head of the line when you call! Your job will be scheduled ahead of others. This applies to routine and emergency calls!
- ✓ **15% Discount.** You will receive a 15% discount off the bottom line for our plumbing, heating, air conditioning and electrical repairs for as long as our Service Partner relationship remains effective.
- ✓ **A Trusted Professional on Your Home Service Team.** Your technician is not only trained to care for your equipment, they are trained to care for you and your home. You'll take comfort in knowing our technicians are drug-tested and background checked, first rate providers is all we'll allow into your home.
- ✓ **100% Satisfaction Guarantee.** We promise you complete satisfaction—Guaranteed! If you are not fully satisfied, let us know, and we'll make it right!
- ✓ **Transferable.** Your Service Partner agreement can either be transferred to your new home, or to the buyer of the home you are selling. Your choice!
- ✓ **Extended Workmanship Warranties.** Above and beyond our standard 1 year warranty, you receive an additional year for, 2 years of coverage (limitations apply).

### HEATING & AIR CONDITIONING PARTNER BENEFITS

- ✓ **High-Performance System Check (Spring or Fall).** Recommended by manufacturers and utilities alike, regularly scheduled service can reduce breakdowns by as much as 95% and lower utility bills by 30%!
- ✓ **Relax, We'll Call You!** As a Service Partner, we make your equipment our top priority. We'll call you to schedule your system check, so you don't have to worry about it.
- ✓ **Loyalty System Credits.** When the time comes and it makes more sense to invest in a new system versus repairing your old one, don't sweat it. The money you spent to get the most out of your old system will go toward the new one. That's right, if you have us install a complete system, we will apply 100% of the money you used to pay for your Service Partner plan up to \$1,000. If only a partial system, we will apply 75% of your credits.

### ELECTRICAL PARTNER BENEFITS

- ✓ **Home Safety System Check.** We will conduct a thorough inspection of the most important electrical equipment in your home to make sure you and your family are safe from the dangers of electrical fire, damage or shock. Performing this valuable inspection now reduces the potential for disastrous failures in the future.
- ✓ **Service Partner™ Home Safety Promise.** Our commitment to your family's safety is so passionate that we ensure that on our visit to your home we inspect and test your life safety equipment. If any smoke detector, carbon monoxide detector or ground-fault-interrupter receptacle we installed fails—it will be replaced FREE!

### PLUMBING PARTNER BENEFITS

- ✓ **On-Going Safety System Checks.** Your peace-of-mind is our goal. We will assess your home's plumbing systems to ensure they are in safe operating condition. You'll receive a detailed report of what we notice and we'll explain any concerns. We'll alert you to potential emergencies before they become disruptive problems. Any minor adjustments will be done—FREE. We'll even call to schedule your appointments so you won't have to worry about it.
- ✓ **Loyalty Water Heater Credits.** The same goes for your water heater. Your Service Plan can get you 100% of your money used to pay for your Service Partner plan, up to \$250 for a new water heater.

### Customer Information

Name (Cardholder) \_\_\_\_\_ Date \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone (Home) \_\_\_\_\_ (Other) \_\_\_\_\_

### Service Partner™ Options

**Please automatically debit my credit card:** \_\_\_ Visa \_\_\_ Mastercard \_\_\_ Discover \_\_\_ Amex

Account # \_\_\_\_\_ Expiration: \_\_\_/\_\_\_

**Please automatically debit my checking account.**

I hereby authorize the company (see above) to debit \$16.75 plus tax from my checking account every month, beginning after my application is approved. (Note: Please enclose a voided check with this application when requesting this payment option.)

I understand that the monthly fee will continue until a written notice of termination is received at the address below. (Please allow up to two weeks for termination processing.)

Signature \_\_\_\_\_ Date \_\_\_\_\_

Representative \_\_\_\_\_ Date \_\_\_\_\_

**Only**  
**\$16.75**  
**per month!**  
Plus Tax

All Monies paid are non-refundable. Loyalty Credits & 15% discount cannot be combined with any other discounts, coupons or offers. Emergency fees still apply for after normal business hours. Terms and conditions are subject to change without notice. Lapse in coverage will void loyalty credits. Payments made on an annual basis will be charged \$217.75 plus tax, debited annually. Plan covers one visit for a heating & air conditioning system check for one system during off-peak demand after 9 months from joining.

Aiello Home Services • PO Box 548 • Windsor Locks, CT 06096 • 860-292-2600

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